

June, 26th 2018 - MA – **TIMIT Solutions LLC.** is delighted to announce its partnership with bpm'online, which provides unique synergy of BPM technologies and CRM for sales, marketing, service to empower organizations to accelerate time-to-strategy execution.

TIMIT Solutions is all about providing the best experience from both a customer and business standpoint. We strive to help businesses achieve a smooth and cost-effective way to transact business. We do this by means of packaged and custom software, automation, and integration. One of the most important pieces to delivering a product or service is having the right process and an understanding of how to improve that process when it comes to the "accelerating world" of technology.

Sharing common values of excellence, expertise and innovation TIMIT Solutions and bpm'online are committed to empower clients with the best-of-breed CRM technology that helps businesses manage the complete customer journey and deliver an excellent customer experience. With the SaaS market to surpass \$112.8 billion by 2019, cloud-based CRM solutions will accelerate digital transformation of companies providing them with the needed level of agility and flexibility to constantly reinvent their organizations in order to meet the needs of the ever-demanding digitally native customers.

Bpm'online products include out-of-the-box best practice processes for marketing, sales, and service which make it easy for businesses to jump start using the system and implement top tier processes in their day-to-day operations for enhanced customer journeys. Unlike traditional CRM systems, bpm'online CRM allows for managing customer-facing processes quickly and easily equipping companies with the agility needed to constantly test different approaches and define the most efficient ways of communication with clients.

*"When we think about business processes, the key is to make business as efficient as possible. The less complicated the better. As a partner and integrator of bpm'online we fully believe in the product and what it can do for your business. Utilizing the technology bpm'online offers not only streamlines your business process but puts you in control. That reduces your costs and eliminates time wasted waiting for an IT service provider to make changes."* said **Brynn Tornabene**, CEO at TIMIT Solutions.

*"In today's highly competitive business environment, more and more companies demand for intelligent CRM solutions to help them streamline customer-facing processes and gain a genuine competitive advantage to boost profits and more effectively engage their customers. With a strategic alliance of TIMIT Solutions and bpm'online, more businesses worldwide will have an opportunity to benefit from the top-notch intelligent tools designed to streamline, orchestrate and automate key business processes,"* said **Alexander Donchuk**, Global Channel Director at bpm'online.

**About TIMIT Solutions**

TIMIT Solutions provides executive leadership in business strategy, innovative custom software solutions, and integrators to strengthen your overall business model. By engaging with us to understand more about your business we work with you from beginning to end. You're covered from initial requirement gathering, to implementation, and ongoing support. Customers say we are fun to work with, and since there is no disconnect in the process we are extremely reliable. Our partners help us make an effective team that continues to provide successful and happy customers all around the world.

For more information, visit: [www.timitsolutions.com](http://www.timitsolutions.com)

**About bpm'online**

[Bpm'online](http://www.bpmonline.com) provides unique synergy of BPM technologies and CRM for sales, marketing, service to empower organizations to accelerate time-to-strategy execution. The beauty and the core value of bpm'online products is the agility to change processes faster than ever and align marketing, sales and service on a single platform. Users love bpm'online's engaging interface with a social look and feel, free from redundant information to keep them focused on what's relevant. Today, the company serves thousands of customers worldwide.

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